

## Reinventing Financial-Services Workflows with **Agentic AI**

Inventic's adaptive AI agents, delivered and supported by EGUARDIAN, drive safer, faster and more profitable banking.

### The Top 4 Hurdles in **Modern Banking**:



**Operational inefficiency:** manual reconciliation, legacy silos



**Regulatory complexity:** GDPR, AML, Basel III



**Rising customer expectations** – need for instant, hyper-personal service



**Unpredictable risk exposure** – fraud, credit defaults, market swings



Inventic puts bankers back in control by off-loading the grind to intelligent, self-learning agents. Our platform slots seamlessly into your existing stack, automates mission-critical workflows, and evolves with every new regulation or market shift.

## Why Change?

Banks are squeezed by rising operating costs, tougher regulations, customers who expect instant service, and new forms of fraud. Manual, siloed processes can't keep up, so errors slip through and margins erode. Inventic targets these exact pressure points trimming waste, tightening compliance, delighting customers, and catching risk before it bites.

## Critical Pain-Points and **Inventic's AI Remedies**

### OPERATIONAL INEFFICIENCY

#### **The Pain**

Manual reconciliation, legacy data silos and repetitive tasks slow everything down.

#### **The Fallout**

High cost-to-income ratios and overworked analysts.

#### **Inventic Fix**

Predictive agents surface threats in real time and flag anomalies before they bite.

### REGULATORY OVERLOAD

#### **The Pain**

GDPR, AML, Basel III... rules keep piling up.

#### **The Fallout**

Audit fatigue, risk of fines.

#### **Inventic Fix**

Real-time monitoring and auto-audit trails slash compliance errors by 95 %.

### SKY-HIGH CUSTOMER EXPECTATIONS

#### **The Pain**

Clients now want answers in seconds, on any channel.

#### **The Fallout**

Long wait times drive churn and NPS drops.

#### **Inventic Fix**

24 x 7 conversational agents deliver instant, personalised support that boosts satisfaction.

### EVOLVING FRAUD & RISK

#### **The Pain**

Fraud tactics change daily and credit risk is harder to gauge.

#### **The Fallout**

Losses, reputational hits, and capital drain.

#### **Inventic Fix**

Predictive agents surface threats in real time and flag anomalies before they bite.

# Inventic Agentic AI Platform, What's Inside

Under the hood you'll find a library of pre-trained banking agents, an orchestrator that lets them collaborate on complex tasks, and guardrails that keep data secure and decisions traceable.



## Pre-built AI Agent & Tool Library

plug-and-play modules with domain context



## Optimised Models

fine-tuned for BFSI precision



## Smart Orchestration

orchestrator agents route tasks across worker agents for complex journeys



## Continuous Improvement

agents learn from emerging fraud patterns and new regulations



## Secure Architecture & Guardrails

multi-layer encryption, PII protection and bias checks baked in



## Auditability & Explainability

every decision is traceable for regulators and business lines

## Composable Agent Library & Sample Journeys

Pick the agents you need - KYC, fraud screening, credit scoring, document extraction, reporting, and wire them together like Lego blocks. Typical journeys include digital onboarding, instant payments, SME loan origination, and dispute resolution, all delivered in days instead of months.



### Digital Onboarding

KYC Agent → Compliance Agent → Credit Agent



### Instant Payments

Screening Agent → Fraud Agent → Audit Agent



### SME Loan Origination

Doc-Extract → Pricing → Underwriting Agents



### Dispute Resolution

Conversation → Investigation → Refund Agents



## Results That Speak

Deployed at regional and global banks, Inventic has cut investigation workloads by up to **60 %**, slashed dispute-handling costs **70 %**, and sped up loan approvals ten-fold. These wins translate into healthier cost-to-income ratios, happier customers, and far fewer audit headaches.

Use Case	Pain-Point	Result
Transaction Alerts Investigation	False positives caused analyst overload	<b>40–60 %</b> less manual work, <b>50–80 %</b> cut in investigation effort, improved true-positive accuracy
Card-Fraud Dispute Processing	Slow, error-prone manual disputes	<b>60–70 %</b> lower operating cost, <b>70–80 %</b> accuracy lift, <b>50–60 %</b> faster resolutions, higher NPS
End-to-End Banking Ops (aggregate across deployments)	Inefficiencies, errors, slow credit decisions	Up to <b>40 %</b> cost reduction, <b>95 %</b> fewer compliance errors, <b>10x faster</b> loan approvals

## Responsible AI – Security, Trust & Governance

At Inventic, responsible AI isn't an afterthought, it's the foundation of every solution. We build our platform with security and transparency at its core, embedding rigorous oversight, privacy safeguards, and clear accountability from day one.



# Why Partner with EGUARDIAN?

EGUARDIAN is a Value-Added Distributor (VAD) specializing in cybersecurity, networking, and digital transformation. With a strong presence in South Asia and the Middle East, we deliver the tools, expertise, and support to help you succeed in today's digital landscape.



## Extensive Vendor Portfolio

Authorized distributor/reseller for over 40 global tech brands.

- ✓ Broad product selection
- ✓ Trusted global partnerships
- ✓ Proven vendor relationships



## Technical Expertise

Certified engineers ensure robust and optimized IT infrastructure.

- ✓ Highly skilled professionals
- ✓ Infrastructure optimization
- ✓ Industry certifications



## Comprehensive Support

Support at every step — from pre-sales to post-sales.

- ✓ Pre-sales engineering
- ✓ Implementation assistance
- ✓ Post-sales support

# Ready to modernise compliance, risk and customer journeys?

Let's schedule a 30-minute discovery call and map the quickest path to measurable ROI.

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